Christopher Shockley

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Results-driven Software Developer and U.S. Navy Veteran with a strong background in problem-solving, team-based leadership, and bridging technical and business needs. Experienced in optimizing workflows, mentoring teams, and understanding user needs through previous roles.

Technical Skills

- **Software Development:** Full-Stack Web Development, API Design, Database Management, Java, Javascropt
- **Problem Solving & Decision Making:** Analytical Thinking,
- **Leadership & Collaboration:** Project Management, Agile & Scrum
- **Technical Skills:** Java, JavaScript, SQL, Spring Boot, Vue.js, React, PostgreSQL

TECHNICAL EXPERIENCE

Software Developer Portfolio | **cishockley.com**

- Built and deployed a full-stack portfolio website using Next.js 15, Tailwind CSS, and Framer Motion, achieving a 95+ Lighthouse score.
- Developed a dynamic project showcase system with tag-based filtering and real-time database updates.
- Created a retro guestbook feature with a PostgreSQL database and RESTful API *intended* to support up to 500 concurrent users

Pathfinder Visualizer – [pathfinder-ecru.vercel.app](#)

- Engineered real time Breadth-First Search (BFS) and Depth-First Searc**h** (DFS) algorithm visualization with an interactive Next.js and Framer Motion application
- Implemented a grid editor supporting a 20x20 grids with dynamic wall placement, facilitating the creation of intricate pathfinding challenges

Cleveland GiveCamp – [c](#)levelandgivecamp.org

- Designed a new website for the nonprofit organization Cleveland GiveCamp after 15 years of service
- Implemented personal code for a scrolling banner of current sponsors
- Allow users to update site without need of developer

Professional Experience

Amazon | Process Assistant

Glenwillow, OH | Jun 2021 – Present   Jun '21 - Present

- Optimized workflow processes, increasing operational efficiency by 40% through improved task delegation.
- Led and mentored a team of 10 associates, improving productivity and reducing errors.
- Resolved high-priority escalations, decreasing associate downtime by 25% and enhancing fulfillment speed.

Starbucks | Shift Supervisor

South Euclid, OH | Jul 2017 – Jan 2021   Jul '17 - Jan '21

- Managed store operations, overseeing $2K+ daily transactions and maintaining inventory accuracy.
- Resolved customer concerns efficiently, reducing escalations to the store manager by 20**%**.
- Led pandemic operations, maintaining service quality despite a 50%+ surge in customers with a reduced team.
- Maintained operations during the pandemic**,** managing a 50%+ surge in customers with reduced staff and hours

EDUCATION

Tech Elevator | Full-Stack Bootcamp

Remote |Apr 2024 – Present   Apr '24 - Present

Java Developer Bootcamp

- 800+ hours of intensive training
- Designed & developed full-stack applications, integrating REST APIs and database solutions.

- Applied Agile methodologies, unit testing (JUnit), and integration testing in real-world projects.

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